

# Mirror Regions workshop 2: Call for solutions

14th of Febuary, 2022





You can find the recorded version here:

https://www.youtube.com/watch?
v=UJO-YLkydqA





# Mirrors Regions: Workshop II Call for Solutions

February 14<sup>th</sup>, 2022

Laure RASO Centro Europeo de Empresas e Innovación de Murcia I EU BIC CEEIM



## Contents of the Workshop

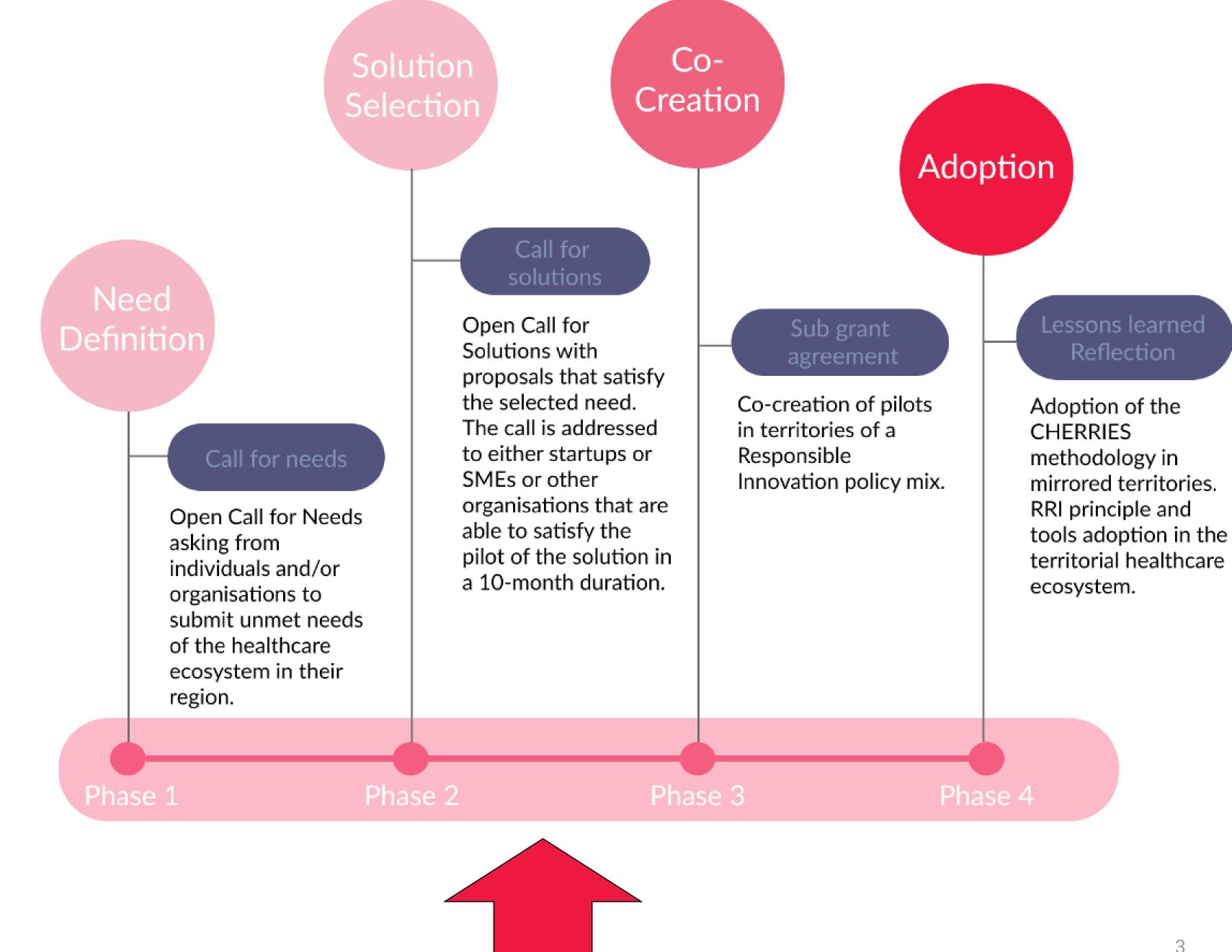


Present and Share CHERRIES methodology on the process
 Selection of Solution Providers

- Provide supporting tools and relevant information to replicate the methodology in the Mirror Regions
- Share CHERRIES' partners insights on the process

## **CHERRIES** Methodology step-by-step

Pilot action to meet the demand of territorial (healthcare) sector through co-created solutions with a focus on Responsible Research Innovation

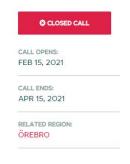


## Need collection and selection



# Breaking and Preventing involuntary loneliness among elderly

Identified by Private citizen



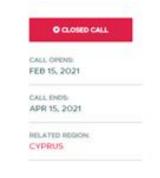




Provision of medical services to the

Cypriot citizens that live in rural and
remote areas and do not have easy
access to healthcare services and
prescribed medicines

Identified by Healthcare Professional, Patient Association







# Early Detection of the progression in Multiple Sclerosis

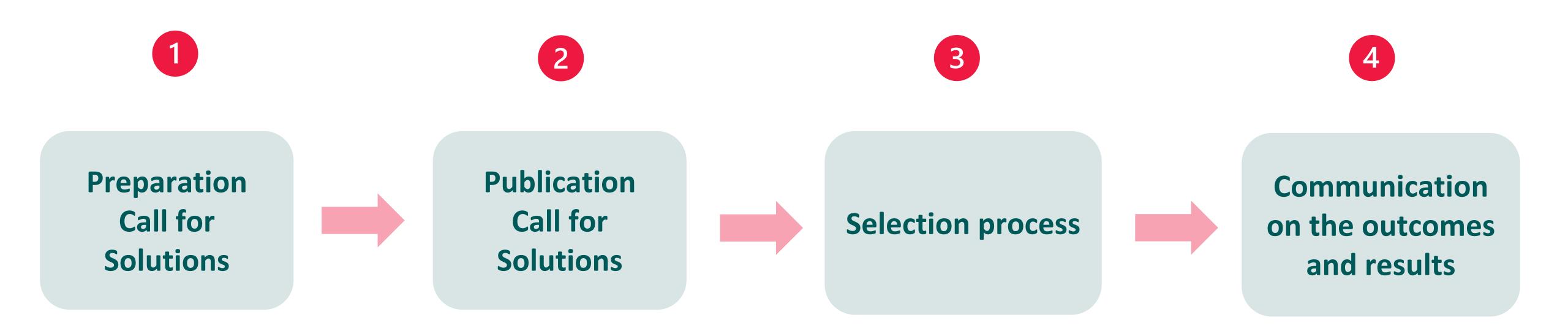
Identified by Patients, Patient association, health professionals (Neurologists and nurses),
University researchers







## Call for Solutions: Competitive selection of the Solution Provider



## Responsible Research and Innovation approach





## Call for Solutions: Competitive selection of the Solution Provider

### Characteristics of the CHERRIES calls for solutions



Available Budget for each Call for Solutions: up to 50.000 €



10 Months of Co-creation to develop an innovative solution (product, service, methodology...) to address the challenge



Co-creation involvement of the Solution Provider



### **Preparation of the Call for Solutions**

- Define Challenges based on the identified unmet needs previously selected
- Establish Requirements & Standards + Assessment criterion
- Identify Target groups to be tackled during the dissemination of the call
- Ensure Project specificities (RRI principles, H2020 rules, co-creation, etc)

Who? Challenge Proposers, territorial partners, other relevant stakeholders/experts





#### **Publication of the Call for Solutions**

- Publication on institutional and project Websites, and Funding & tenders
   portal
- Open for 2 months
- **Dissemination**: annoucements, webinars, social media, networks, contact with stakeholders and experts
- Preparation of **Templates** and **Guidelines** for the selection process
- Helpdesk for applicants

Who? Territorial partners





this project has received funding from the European Union's Horizon 2020 research and innovation programme under GA no 872873.



#### **Publication of the Call for Solutions**

#### **Supporting documents**

- Call for solutions description
- CHERRIES description
- CHERRIES approach for co-creation
- Need to tackle
- Application requirements
- Application process
- Evaluation steps and criteria
- Administrative duties for awarded solutions
- Funding scheme
- Language
- Monitoring and reporting
- Intellectual Property Rights
- Useful documents
- Questions
- Ethics

- Description of the challenge for the technical requirements (ES)
- Overall description
- Objectives
- Pilot scope and requirements
- Expected impact and KPIs
- Business opportunity





#### **Publication of the Call for Solutions**

#### **Supporting documents**

#### Application form

- General information
- Section 1: Description of the solution
- Section 2: Description of the expected impact
- Section 3: Workplan and Budget Template
- Section 4: Team experience
- Section 5: Business sustainability
- Section 6: Ethics
- Section 7: Responsible Research and Innovation: Gender, public engagement, Open science, Science education, Governance

Declaration of Honor



#### **Selection Process**

- Enrollment of Selection Committee members paying attention to RRI approach
- Informative activities with committees' members
- Eligibility check by the contracting body and distribution of documents
- Individual and common assessment of the proposals
- Hearings of the 3 best ranked Solution Providers after the common assessment
- Final decision

Who? Challenge Proposers, territorial partners, other relevant stakeholders/experts



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#### **Selection Process**

#### **Supporting documents**

- Eligibility Check and notification
- Acknowledgement receipt
- Administrative and technical eligibility checks documents
- Eligibility pass
- Rejection notice
- Call for Solutions applicants survey (SE)

#### Selection committee

- Confidentiality & conflict of interest declaration for participation in CHERRIES Call for Solutions
- Guidelines for selection committee members
- Individual evaluation form for committee selection member
- Call for Solutions Territorial Selection. First meeting
- Questionnaire for the selection committee members
- Territorial Report. Final



#### Communication on the outcomes and results

- Communication of the results to the applicants
- Reporting
- Publication of the results

Who? Territorial partners





#### Communication on the outcomes and results

### **Supporting documents**

- Notification of results
- Notification of rejection
- Notification of award

- Announcement of results
- Public evaluation report



## Results of the call for solutions

SE

#### 1st CALL

Name of the awarded proposal: Seniors

leading seniors to a more meaningful and

healthier everyday life in Laxå municipality.

Organization: Laxå Municipality

Country: Sweden

Methods for outreach activities, where lonely elderly people are identified and reached, and offer a wide range of activities to counteract loneliness among the elderly



Name of the awarded proposal: Doctors Hello

Company: Doctors Hello

Country: Greece

A peer-to-peer ecosystem, which provides innovative telemedicine services developed to support real-world healthcare based on real-time distributed data.



Name of the awarded proposal: MS Care –

Multiple Sclerosis Care

**Company:** PULSO EDICIONES

**Country:** Spain

Technological solution: ICT e-health Platform and kinetic algorithm to detect the progression of the Multiple Sclerosis





## Results of the call for solutions

## SE

#### 2nd CALL

Name of the awarded proposal: Next step in the collaboration towards a richer and healthier everyday life in Laxå municipality

Company: Laxå Municipality

**Country:** Sweden

Shortening the distance between organisations through new processes and working methods, aiming to facilitate the target group to find new ways out of loneliness





## Data of the 4 Call for Solutions



Innovation (RRI) policy experiments in the healthcare sector in three European territories - in Murcia (ES), Örebro (SE) and the Republic of Cyprus (CY). The CHERRIES experiments address opportunities and challenges associated with the role of demand at the crossroads of challenge-oriented, economy-enhancing, and sector-specific policy making within the healthcare sector, thereby addressing the SGC of health, demographic change and wellbeing. The project aims to create more open, inclusive, and self-sustaining R&I ecosystems by ensuring bottom-up involvement of all kind of citizens, irrespective of their age, gender, ethnicity and socio-economic background.

The CHERRIES project will support Responsible Research and





### **Next Steps: Co-Creation of an innovative solution**

Composition of the co-creation teams



Sub-grant negociation between each awarded Solution Provider and funding/contracting body



Launching of the cocreation



## Lessons Learnt

#### **Preparation phase**

- Clarify all the requirements and the assessment criteria at the preparation stage
- Offer continuous support to the applicants, especially for social innovation challenges
- Set up an efficient dissemination strategy beyond the local scope
- Ensure high level of involvement of the Challenge Proposer team and other relevant stakeholders at every stage



## Lessons Learnt

#### **Selection Phase: committees**

- Appoint a **facilitator** and allocate staff effort for coordination
- Apply RRI principles at every single stage
- Multi-actor approach in the composition of the Selection Committee: Get expertise from all sectors to get strong references to support the selection of the Solution provider
- Train the members of the Committees on the methodology (RRI) and be clear on the workload
- Take into consideration the characteristics/duties of your stakeholders when setting the meetings



## Lessons Learnt

**Selection Phase: assessment** 

- Assess the commitment of the Solution Provider for the further co-creation process and RRI approach
- Consider the importance of local language knowledge
- Think beyond the pilot. What will happen next? Keep an eye on the adoption of the solutions



## What you get from CHERRIES?

- Templates and Guidelines of the different stages
- Details on the process in the Call for Solutions Report
- Personalized support and coaching from each pilot leading partner adapted to local challenges
- 1 Physical meeting for in-depth knowledge and learnings transfer



## CHERRIES Partners





















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# Mirror Regions workshop - Call for solutions, Örebro

14th of Febuary, 2022



## Content and aim of this presentation

- ✓ Inspiration to give an idea of how we worked with the call for solutions in CHERRIES Örebro
- ✓ Support to foster reflection and further work



- 1. Identify needs in the health care sector
- 2. Encourage proposals and co-creation of innovative solutions for the identified need.
- 3. Stimulate reflections och learning on how innovative services can be performed by co- creation and inclucive way of working.
- 4. We hope that by working this way we can contribute to improving our innovation system in the region. To involve different target groups in the definition of needs and the in the innovation process, a bottom- up kind of way.





## Steps in Call for solutions

Each territory in CHERRIES has different requirements and scope, therefore both the material and the process must be adapted to the regional conditions. However, the process has followed the same steps in each region.

- 1. Preparation of the call for solutions
- General planning and creating a timeline.
- Created a plan for launch the call in different media and on different platforms. For example we made a short film about the call on Facebook and the Regions homepage. We sent out information about the call to different stakeholder that could be interested in answer the call. And of course we launched the call on the Cherries homepage.
- 2. Launch of the Call for solutions.
- 3. We set up support for the applicants because we thought many of them who could apply did not have so much experience in apply for project money. The support were set up outside the Cherries team.
- 4. Put together an evaluation committee of different stakeholders in order to get a broad perspective when evaluating the incoming proposals. It is imported to get the target group engaged in this step.
- 5. Evaluation and selection.
- 6. Informed all the applicants of the decision of the committee.
- 7. Made the agreement with the winning organization and the solution.



## Evaluation committe

The Evaluation Committee should consist of the most relevant experts to assess the solutions according to the defined Selection Criteria, and knowledge of the sector.

The Evaluation Committee is composed by experts and stakeholders depending on the regional scope. For example;

- Top management
- Professional stakeholders
- Innovation management experts
- Representatives from the target group
- Representatives from civil society



## Lessons learned

- ➤ The bottom-up approach is important the smaller the community and the closer to the "source", the solutions can be validated much faster and be of much better use for the target group.
- It is very important to make sure that the CHERRIES model is clearly presented before the launch of the Call for solutions. This to ensure a good understanding of the model among potential proposers and develop interest and motivation among the stakeholders to involve in the project. And also to describe the RRI principals.
- To involve all relevant stakeholders, from the outset of the process, is important. By that procedure they are about to become more aware of the process that is being implemented and are more likely to be motivated to participate in development at later stages of the innovation process as they are involved in the evaluation process.
- > Have a plan for what to do if the applicant do not apply for all the money that are set aside.



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# Thank you for listening! Questions?



## CHERRIES Partners



























